

Before You Order

Sending Us A Copy of Your Menu

We can work with your menu in nearly any format. However, we prefer an electronic file that will allow us to copy and paste your menu entries into the system. This helps avoid typing errors and speeds up the process of menu creation. Acceptable file formats are .DOC, .PDF, .TXT, .RTF, .CSV and .XLS. You can email your menu files to support@menusplusmore.com.

Please identify yourself in the body of your email with the same information that you will use to create your account. The best way to identify your self is to use the "Client ID" provided in your signup email.

As a last resort you may fax your menu or mail it to us. There may be an additional fee charged to you for processing menus supplied in this way. See our menu pricing page for more details.

Email
Fax
Snail Mail

support@menusplusmore.com
(630) 214-9877
C/O Menus Plus More

Tech One Illustration

231 S. Cranberry St.

Bolingbrook, Illinois 60490

Ordering Without A Domain

If you do not have a domain or do not wish to purchase a domain you must place your order by calling (630) 759-9283. You will be given a sub-domain for your account that looks like your-business.menusplusmore.com to use for access to your menu.

Ordering With A Domain

If you currently own a domain that you would like to point to your account, transfer a domain to our registrar for renewal or buy a new domain, then you can proceed with the on-line ordering process. Here is list of things that you will need to know to make the ordering process go smoothly:

- When using an existing domain, you will need to login to your registrar account and point your domain's DNS servers to our DNS servers. DNS servers will be emailed to you when your order is complete.
- When transferring a domain, be sure to remove the registrar lock for the domain you wish to transfer in your registrar account. The transfer can take up to 5-days and will fail if the registrar lock is not removed prior to ordering.
- When purchasing a new domain with your order, all you need a domain name that is available to be registered. The ordering system check domain availability.

Fax Notification

If you plan to use our fax notification feature, how many fax notices do you need in a month. A good estimate is to review one week of sales. How many were carry-out? Multiply that by 4, then round that number up to 100, 200, 400, 800 or 1600 per month. To give you some idea 1600 fax notices works out to about 53 orders per day through your on-line menu, assuming that your open 30 days per month. You can upgrade or downgrade at anytime. Going over your paid usage will cost \$0.17 per page. Un-used resources do not rollover into the next month.